

Quality Assessment of SRS Documents in ReqWiki

UC/Manage Tasks

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|------------------------------|--|
| Description | The manager receives a customer service request. The manager directs the operation for creating, updating, deleting and querying a task. Some operations use either the automatic or manual task assignment functionality that were defined in the Supplementary Specification document. |
| Level | user-goal |
| Primary Actor | A / Manager |
| StakeHolders | Manager , Senior technician , Junior technician |
| Pre-Conditions | The manager must be identified and authenticated in the application |
| Success end condition | The task is created and assigned to the technicians with status Assigned. The tasks is updated and assigned to the technicians with status Assigned. The task is queried. The task is deleted. The system logs. |
| Failure end condition | The task is created with status Submitted. The task is updated with status Submitted . The task is not deleted. |
| Features | Manage Task |

Writing Quality on UC/Manage_Tasks ([View](#)) 

| Content | Type | Start | End | Features |
|--------------|---------------------|-------|-----|---|
| were defined | AtD | 236 | 248 | <ul style="list-style-type: none"> problem: Passive voice suggestion: - |
| must be | AtD | 434 | 441 | <ul style="list-style-type: none"> problem: Passive voice suggestion: - |
| is created | AtD | 521 | 531 | <ul style="list-style-type: none"> problem: Passive voice suggestion: - |
| The tasks is | AtD | 587 | 599 | <ul style="list-style-type: none"> problem: Subject Verb Agreement suggestion: The tasks are, The task is |



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